

Tomasz Ziarko

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Professional experience

Nov 2006 – now	<u>DEUTSCHE POST DHL – PROGRAM MANAGER</u>
April 11 – now	Bid Manager –Takeover 24 Application of Mail Division <ul style="list-style-type: none">▪ Leading a strategic offering to Deutsche Post - Mail division.▪ In-scope taking over hosting, solution support and development for 24 key applications.▪ Leading globally spread, multi-partner (on-, near- and offshore) bid team.▪ Bid value: 90+mIn €.
Sep 07– April 11	Program Manager – Global Billing implementation for DHL Express <ul style="list-style-type: none">▪ Managed world-wide central sub-billing system implementation (DVRA).▪ Deployment in Europe, US, EEMEA, AP, Americas for 205 countries.▪ Led multiple parallel running projects with globally spread team▪ Owned DVRA as product; development of new releases; hardware ownership; responsible for 1st, 2nd & 3rd level global support organization.▪ Managed and negotiating with multiple external vendors.▪ Managed system size: 32 servers, 14TB disks, 120 CPU cores.▪ Total Program volume well above 10mIn €.
Nov 06 – Aug 07	Program Manager – Global SAP GeT Support In-sourcing <ul style="list-style-type: none">▪ Led global in-sourcing initiative for SAP GeT (Global e-Procurement System) operations & application support from IBM.▪ Coordinated sourcing study with 4 IT service centers (Scottsdale, Bonn, Prague, Kuala Lumpur).▪ Executed in-sourcing from IBM sites in Shanghai, Hungary and Germany to DHL in Prague and Scottsdale.
Sep 03 – Oct 06	<u>HEWLETT-PACKARD – PROJECT MANAGER</u>
Jun 05 – Oct 06	Project Manager – Global mySAP ERP migration project for Procter & Gamble <ul style="list-style-type: none">▪ Global upgrade of all 21 key P&G SAP 4.5 prod systems to mySAP ERP▪ P&G global template re-engineering and re-rollout in all functional areas.▪ Virtual project team distributed in more then 10 locations in all time zones.▪ Multi-million budget. Project team: 200 people.
Nov 04 – Jun 05	Project Manager – SAP R3 Implementation in France <ul style="list-style-type: none">▪ Led supply chain restructuring in France, including implementation of completely new DC.▪ Extensive work on new logistic network, organization changes and SAP R3 implementation. Team: 40+ people.
Mar 04 – Oct 04	Project Manager – Wella acquisition to P&G, Supply Chain Integration <ul style="list-style-type: none">▪ Managed complex Wella distribution and supply chain transition to P&G.▪ Included logistic processes redesign, implementing SAP R3 solution with new interfaces between P&G and Wella as well as integrating Wella contract manufacturing operations.▪ Scope: DACH, UK, Iberia, Nordics, Greece, Italy, Benelux.▪ Team: 50+ people.
Feb 03 – Mar 04	Project Manager – SAP R3 Implementation in Czech Republic for P&G <ul style="list-style-type: none">▪ Led Big Bang SAP implementation in one of the biggest global P&G plant.▪ Scope covered all production site activities and most of SAP modules.▪ Implementation team 90+ people.▪ Project initiated under P&G organization and has been successfully concluded within HP.

Sep 00 – Aug 03	<u>PROCTER & GAMBLE – PROJECT MANAGER</u>
Oct 02 – Feb 03	Project Manager – SAP R3 Implementation in Austria <ul style="list-style-type: none"> ▪ Managed SAP implementation for Austria and Switzerland Distribution Center. ▪ Implementation team: 40 People.
Oct 01 – Feb 03	Product Manager – SAP R3 CO-PA module in EMEA <ul style="list-style-type: none"> ▪ As module owner, led and approved all CO-PA changes and developments in EMEA. ▪ Trained implementation teams and key users. Provided support and guidance.
Oct 01 – Oct 02	Coordinator & Controlling expert – SAP R3 Implementation in Budapest & Crailsheim <ul style="list-style-type: none"> ▪ As project coordinator led planning and controlling testing phases, supervising master data clean up, overseen resolution for cross functional issues. ▪ Led Controlling module implementation within the project.
May 01 – Oct 01	SAP Designer – Global Controlling Product Improvement Team <ul style="list-style-type: none"> ▪ Designed, supervised coding, tested and released a number of P&G Controlling module extensions. It included new reports, automation tools etc.
Sep 00 – May 01	Controlling IT Expert – SAP R3 Implementation in Seaton, UK <ul style="list-style-type: none"> ▪ Led Controlling module implementation for key P&G Beauty-Care production site.
Dec 1999 – Mar 2000	<u>Institut für Wirtschaftsinformatik at Universität des Saarlandes – Web Designer</u> <ul style="list-style-type: none"> ▪ Created on-line eCommerce consulting application for middle size companies. ▪ Developed complex web application for University Benchmarking research.
Aug 1999 – Sep 1999	<u>Procter & Gamble Poland – Summer Intern</u> <ul style="list-style-type: none"> ▪ Audit of SAP R2 logistic processes in Warsaw, training 50 workers in SAP MRP process. ▪ Designed excel backup for MRP process as preparation for year 2000.
Jul 1998 – Aug 1998	<u>Unilever Poland – Management Trainee</u> <ul style="list-style-type: none"> ▪ Joined Implementation of a new goods retail distribution system (Van Selling). ▪ Collected and analyzed sales data; supported Project Manager with IT solutions.

Education & Certification

From 2009	Prince2 and ITIL Certified
From 2005	Project Management Professional (PMP) Certified
1995 – 2000	The Silesian Technical University in Gliwice (Poland) <ul style="list-style-type: none"> ▪ Master Degree in Computer Science. ▪ Thesis: Process-oriented implementation of SAP R3 with support of Aris Toolset. ▪ Academic Majors – standard ERP software and its implementation <ul style="list-style-type: none"> – data bases and networking – software engineering
Oct 1999 – Mar 2000	Universität des Saarlandes in Saarbrücken <ul style="list-style-type: none"> ▪ SAP R/3, ARIS and BPE study as preparation for master thesis.
Oct 1998 – Mar 1999	Ruhr-Universität in Bochum <ul style="list-style-type: none"> ▪ Studies focused on software engineering. ▪ Awarded European Union Scholarship “Erasmus”.

Languages

- **Polish** – mother tongue
- **English** – fluent
- **German** – fluent
- **Russian** – passive (used to be fluent, requires refreshing)

Personal passions

Gliding, Paragliding, Climbing and Mountaineering, Diving, Sailing, Traveling.